

CHESTERFIELD COUNTY

Providing a FIRST CHOICE community through excellence in public service



Mandatory Water-Use Restrictions

Mandatory water-use restrictions remain in effect for all Chesterfield County water customers due to inadequate rainfall. Definitions of terms, such as landscaping and new landscaping, and updates are available at www.chesterfield.gov/utilities.

Established landscaping (lawns, vegetable gardens, flowers, trees and shrubs) – watering is limited to three days per week by address. Addresses ending with odd numbers may water only on Tuesdays, Thursdays and Saturdays. Addresses ending with even numbers and locations with no street numbers may water only on Wednesdays, Fridays and Sundays. Watering is prohibited on Mondays. Watering with buckets of up to five gallons per day is permitted any time.

New landscaping – All watering is permitted for the first 10 days after planting. Thereafter, the restriction for established landscaping shall apply. Overseeding an existing lawn does not qualify as new landscaping.

Paved areas – Washing is prohibited except for immediate health and safety concerns.

Swimming Pools – Limit to filling and replenishing to maintain health and safety. All other uses are prohibited.

Vehicle Washing – Noncommercial washing is limited to one day per week using only hand-held hoses with automatic-shut-off nozzles. Commercial vehicle-washing businesses are permitted to operate under normal conditions.

Golf courses – Watering is restricted to Tuesday through Sunday between 8 p.m. and 4 a.m. Greens are exempted from this restriction.

Businesses – Limit to those essential use only.

Restaurants – All restaurant-related uses are permitted.

All other consumption – Conservation by any means is encouraged.

Any person found to be in violation of the above restrictions shall be subject to the following fines, which will be imposed on the customer's next water bill:

First offense — \$100 Second offense — \$200 Third offense — \$400 Fourth offense — \$800

Fifth and each subsequent offense — \$1,600

For more information, customers may contact the Department of Utilities at 804-748-1291, or email conservewater@chesterfield.gov.

Special note: To maintain water quality, the Utilities Department periodically flushes hydrants throughout the county. This needs to be done for health and safety reasons, even during drought conditions, and should not be interpreted as wasting water.